

Getting Connected to the Internet--Families may be able to access services.....

To fully engage in virtual learning, students need access to the Internet. Some students may face challenges getting reliable Internet access once they leave campus. Thankfully, many Internet service providers are offering special deals to help people get online at reduced or no cost during the COVID-19 outbreak. Here are some options.

- **FCC agreement** stating that providers will waive late fees, not cutoff service for lack of payment, and open hot-spots (aka, the Keep Americans Connected Pledge)
- **Altice USA** is offering Altice Advantage 30 Mbps broadband solution for free for 60 days to any new customer household within their footprint who have K-12 or college students displaced due to school closures
- **AT&T COVID-19 response:** offers open hot-spots, unlimited data to existing customers, and \$10/month plans to low income families
- **CenturyLink COVID-19 response:** suspended data usage limits for current customers
- **Charter Free Internet offer for 2 months** for households with displaced students, waiving installation fees and providing service up to 100 Mbps, and open access to their WiFi hotspots
- **Comcast COVID-19 response:** offers free WiFi for 2 months to low income families plus all Xfinity hot-spots are free to the public during this time; current Comcast customers will get unlimited data for 60 days at no additional charge
- **Cox COVID-19 response:** New plans include offering a low-income internet tier with no annual contract and relaxing data usage overage charges for all tiers; free public access to Cox WiFi outdoor hotspots; temporary bandwidth increase to a minimum of 50 Mbps for all residential customers
- **Sprint COVID-19 response:** provides unlimited data to existing customers, expanded roaming access, and allow all handsets to enable hot-spots for 60 days at no extra charge
- **T-Mobile COVID-19 response:** unlimited data to existing customers
- **Verizon COVID-19 response:** no special offers, but following the FCC agreement.